



Frequently Asked Questions

Q: What are the registration costs and are there any other fees I need to know about?

A: For the 2024 season the registration cost is broken down as follows:

- For 1st Child \$150.00
- For 2nd Child \$135.00 + 1st Child
- For 3rd Child \$110.00 + 1st Child + 2nd Child
- FAMILY MAX \$395.00

Other fees you need to know about:

- For Football Players:
 - Game Day Jersey
 - Practice Jersey - recommended
- We also will have two (2) mandatory raffles throughout the season; both will be charged to you at the time of registration.
- Family (refundable*) Volunteer Fee of \$50.00

Player/Cheerleader registration is considered complete, and a roster spot secured when all fees have been paid and there isn't an open account balance.

Q: Can I set up a payment plan for registration fees?

A: Yes! On the website there is a payment plan option, note additional fees may be applicable.

All registrations fees, including raffle tickets and volunteer fees, must be paid by Saturday, June 1, 2024

Q: What are the age requirements for the divisions?

A: For the 2024 season, the age requirements are as follows:

- Pee Wee: 5-7 (Must not be 8 before 9/1/2024)
 - Pee-Wee **Football** division: 5-year-olds are eligible to register provided they will be entering 1st grade in September 2024
 - Cheerleading Mascots: 4
- Freshman: 8-9 (Must not be 10 before 9/1/2024)
- JV: 10-11 (Must not be 12 before 9/1/2024)
- Varsity: 12-13 (Must not be 14 before 9/1/2024)

Q: What are the practices and game day's schedules?

A: For the 2024 season, practice will start Monday July 29, 2024, at 6pm. The practices for the first 4 weeks will be Monday – Friday, 6pm – 8pm, at the field house. Once games start, practice drops down to 3 days a week: Tuesday, Thursday & Friday from 6pm- 8pm at the field house. *Unless Head Coach/Commissioner states otherwise.*

After Labor Day the cheerleaders will start to practice indoors, 3 days a week: **TENTATIVELY** Tuesday, Thursday, & Friday from 6:15pm – 8:15pm, location TBD and will be announced before end



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of August. *Unless Head Coach/Coordinator states otherwise.*

Game day schedules will be out closer to August if not sooner. Game day requirements are as follows per division for both football players & cheerleaders:

Home Game Start Times ****Times are subject to change**

- | | |
|---------------------|----------------------------------|
| • Pee Wee 10:30 AM | Must be at the field by 9:00 AM |
| • Freshman 12:30 PM | Must be at the field by 10:30 AM |
| • JV 2:30 PM | Must be at the field by 1:00 PM |
| • Varsity 4:30 PM | Must be at the field by 2:00 PM |

****Away Game Start Times vary**

Q: Do I have to stay for the entire practice/games?

A: For practices, if your child is in the Pee Wee & Freshmen division, **yes you must stay for the entire practices for safety reasons, as well as a comfort level for your child.** If your child is in the JV or Varsity divisions, you are not required to stay but are more than welcome too!

Please do not call your child(ren) over to you and/or enter the practice area to talk to your child(ren). This is a distraction to everyone, and we need as much time as possible to practice.

For cheerleaders only, once the cheerleaders are indoors for practices, if you want to stay for the entire practice, you are to stay in the waiting area. Please do not come to find your cheerleader and if they come out of the practice area, please don't call them over. This is a huge distraction, and we need to focus on the practice.

For games days, especially away games, it is important that you are nearby for your child's comfort. If you must miss a game, please let your coach know who they can contact in your absence in case of an emergency.

Q: My child has to miss a practice and/or game. What is the policy for missed practices/games?

A: We know life happens outside of HLL; we ask that you notify your coach/team parent of any absence that may happen. Keeping in mind that when your child misses practice and/or games it affects the entire team. It is because of this we ask that your child isn't frequently missing practices/games.

Q: My child is a cheerleader. Will practice always be outside, especially in the fall?

A: We try to have the cheerleaders be outside as much as possible for practice. However, we live in WNY where weather isn't always on our side. So, we go indoors around September, and we follow the football players practice schedule 3 times a week. The location of indoor practice will be announced in August.



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Q: What type of equipment is required to purchase?

A: HLL will supply the following items to each player for the season and is required to turn back in at the end of the season.

- Football Player –
 - Shoulder pads
 - Helmet

Items purchased by you:

- Game Day Jersey (order via Commissioner)
- Practice Jersey (optional)
- Rib Shirts (preferably black)
- Pants (order via Commissioner)
- Mouth guard
- Cleats
- Socks – Hunter Green or Black

- Cheerleader-
 - Shell
 - Skirt

Items purchased by you: *For 2024 – You will be given a list of items to purchase BEFORE practices begin. If they aren't purchased, your cheerleader is considered unprepared and will sit out.

- Cheer sneakers, **required**
- Socks, **required**
- Spanks, **required for girls**
- Crop, **required for girls**
- Hair bows **required for girls** (order via Cheer Coordinator)
- Warm-up Jacket (**required for new cheers**) (order via Cheer Coordinator)
- Wind pants (**required for new cheers**) (order via Cheer Coordinator)
- Rain Poncho (**optional**)

Q: What is the Family Volunteer Fee and how is it refundable?

A: This organization runs solely of volunteerism. To help have things run smoothly we ask our families to assist us with some volunteering. We have multiple jobs that we need assistance with both during practices & game days. To receive the family fee of \$50.00 back at the end of the season, each family must have 2 volunteer hours done throughout the season. We will have a sign-up sheet for game days – simply sign up and on the date/time show up, sign in sheet for when you have completed a volunteer job. This is our way of tracking these hours.



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Q: Where can I park at home field?

A: William D Williams Park has a main parking lot that is available for you to park during practices & game days. The top parking lot by the field is reserved for the HLL board members, head coaches, handicaps, EMTs & referees only. All others must use the main parking lot! The top parking lot is NOT to be used to drop off this will be strictly enforced. Violators will be towed at the owner's expense!

Q: What is the pet policy?

A: HLL is located on the Town of Hamburg's property (which is a town park) and they have a **NO DOGS ALLOWED POLICY** in their town parks. If you have a medical reason for your dog to be present, please see a board member and bring the applicable paperwork.

Q: What is the Complaint/Grievance Policy?

A: While we all do our best to satisfy everyone, we know that is not always possible. If you have a complaint, we ask that you follow the protocol below:

- 1) The 24-Hour Rule should always be followed. If you are unhappy, please wait 24 hours for your nerves to settle before approaching anyone.
- 2) Any complaints should then be referred to your Head Coach. Please speak to the coach privately. Away from children & other parents.
- 3) If you do not get a satisfactory resolution, you should then consult the Commissioner, Coordinator or President.
- 4) If you are still dissatisfied, you have the right to file a formal complaint in writing to the Board of Directors.

Q: The weather outside is frightful, how will I know if practice/games are cancelled due to weather?

A: Yes, we practice & play in the rain. In the case of lightning, we go under cover, and resume practice/game after it has been clear for 15 minutes.

In the event of practice/games being cancelled in advance we will post on our website & social media sites as soon as it is cancelled. We also will have our team parents notify you as well.

Q: How much does it cost to attend a game?

A: Entry to the games is completely free including parking. However, each field may offer a place where they are selling items for purchase as well as they may participate in 50/50 drawings. These are both optional to participate in, and most likely only will accept cash as a form of payment.

****NOTE ~** if your child is participating in cheerleading competitions, there is a fee to enter each competition for parents/guest to attend. Prices are TBD and will be announced ASAP. All the



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cheerleaders (& mascots) entrance fees will be covered by HLL. For the league competition, HLL will also cover the cost for any football player that wants to attend the competition & wears his/her HLL jersey for support.

Q: Is this a travel league?

A: Yes! We are a travel league, and the field locations are posted on our website. You are responsible for transporting your child to and from games with the complete uniform/gear needed for the game.

Q: Is there a communication app the teams & board uses for the season's events & important updates?

A: Yes! Please download, if you don't have already, the GAMECHANGER TEAM MANAGER app by Dick's Sporting Goods. This is the major method of communication for the season. If you have any questions, please reach out to Debbie.

The board will also update our social media platforms as often as possible, as well as email the ACCOUNT HOLDER with updates. Please ensure that you check one of these methods regularly during the season.

For other any other questions you may have, please review the parent handbook as most of the answers to your questions are there. Also note that the board members are always available to answer any question you may have.

Thank You,
HLL Board of Directors